PATENT
THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James Neal Richter, et al.	)	Attorney Docket No. RNOT.80303	
Serial No.: 09/751,934	)	Examiner: Te Y. Chen	
Filed: December 29, 2000	)	Art Unit No.: 2171	RECEIVED
	)		APR 3 0 2003
Title: AUTOMATED ADAPTIVE CLASSIFICATION SYSTEM FOR	)	Technology Center 2100	
BAYESIAN KNOWLEDGE NETWORKS	)		
NEI WORKS	<i>)</i> .		TE OF MAILING C.F.R. 1.8
·		deposited with the U.S. Po	his correspondence is being stal Service as First Class Mail o: Assistant Commissioner for 20231, on:
		Doto	Signature /

## TERMINAL DISCLAIMER TO OBVIATE A DOUBLE PATENTING REJECTION OVER A PRIOR PATENT

RightNow Technologies, Inc., the owner of 100 percent interest in the instant application, by virtue of an Assignment from all of the inventors thereof executed on January 9, 2000, respectively, recorded on February 20, 2001, at Reel 011546, Frame 0844, hereby disclaims, except as provided below, the terminal part of the statutory term of any patent granted on the instant application, which would extend beyond the expiration date of the full statutory term defined in 35 U.S.C. §§ 154 to 156 and 173, as presently shortened by any terminal disclaimer, of any Patent, which issue from application Serial No. 09/549,568. The owner hereby agrees that any patent so granted on the instant application shall be enforceable only for and during such period that it and said patent issuing from U.S. Patent Application No. 09/549,568 are commonly owned. This Agreement runs with any patent granted on the instant application and is binding upon the grantee, its successors or assigns.

04/30/2003 MBIZUNES 00000046 09751934 01 FC:1814 110.00 OP In making the above disclaimer, the owner does not disclaim the terminal part of any patent granted on the instant application that would extend to the expiration date of the full statutory term as defined in 35 U.S.C. §§ 154 to 156 and 173 of said Patent issuing from U.S. Patent Application No. 09/549,568, as presently shortened by any terminal disclaimer, in the event that the later expires for failure to pay a maintenance fee, is held unenforceable, is found invalid by a court of competent jurisdiction, is statutorily disclaimed in whole or terminally disclaimed under 37 C.F.R. § 1.321, has all claims canceled by a reexamination certificate, is reissued, or is in any manner terminated prior to the expiration of its full statutory term as presently shortened by any terminal disclaimer.

Enclosed is a check in the amount of \$110.00, the fee associated with filing a Terminal Disclaimer.

The Commissioner is hereby authorized to charge Deposit Account No. 19-2112 in the event any additional amount is owed, the Commissioner is also authorized to charge such, or credit any overpayment, to Deposit Account No. 19-2112.

4/21/2003

William B. Kircher Reg. No. 22,481

ATTORNEY OF RECORD

WBK/bp

SHOOK, HARDY & BACON L.L.P. One Kansas City Place 1200 Main Street Kansas City, Missouri 64105-2118

Tel: (816) 474-6550 Fax: (816) 421-5547